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T-Server Reference Guide

TCancelMonitoring

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TCancelMonitoring

Description

A request by a supervisor to cancel the monitoring of the calls delivered to the agent. If this request is successful, T-Server distributes EventMonitoringCancelled to all clients registered on the supervisor's and agent's DNs.

Parameters

Name	Description
server	Local server handle to the T-Server in question.
dn	Supervisor's DN from which the monitoring will be canceled.
agent_dn	Agent's DN that was monitored.
reasons	A pointer to a data structure that provides additional information associated with this action.
extensions	A pointer to an additional data structure.

Return Values

Standard (See standard-return-values.)