

GENESYS

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Platform SDK Developer's Guide

TRouteType

TRouteType

Syntax

```
typedef enum {
        RouteTypeUnknown,
        RouteTypeDefault,
        RouteTypeLabel,
        RouteTypeOverwriteDNIS,
        RouteTypeDDD,
        RouteTypeIDDD,
        RouteTypeDirect,
        RouteTypeReject,
        RouteTypeAnnouncement,
        RouteTypePostFeature,
        RouteTypeDirectAgent,
        RouteTypePriority,
        RouteTypeDirectPriority
        RouteTypeAgentID
        RouteTypeCallDisconnect
        RouteTypeIDMAX
} TRouteType;
```

Values

- RouteTypeUnknown Route type is unknown.
- RouteTypeDefault Routing should be performed according to configuration preset by the switch.

Important

The routing application instructs T-Server to route the call to a selected target DN. If the selected target DN is empty, T-Server may instruct the switch to route the call to the default target defined by the switch.

- RouteTypeLabel Routing should be performed according to the switch-specific label.
- RouteTypeOverwriteDNIS The original DNIS is requested to be overwritten with the number specified by the parameter dnis.
- RouteTypeDDD Route to the domestic (in-country) number specified by the parameter destination.
- RouteTypeIDDD Route to the international number specified by the parameter destination.
- RouteTypeDirect Reserved.
- RouteTypeReject The request for routing has been rejected.

- RouteTypeAnnouncement Specific to an AT&T Network.
- RouteTypePostFeature Specific to an AT&T Network.
- RouteTypeDirectAgent Route to the specific agent number specified by the parameter destination (specific to the Avaya Communication Manager).
- RouteTypePriority Routing should be performed according to configuration for calls that have priority feature preset by the switch (specific to the Avaya Communication Manager).
- RouteTypeDirectPriority Routing should be performed to the specific agent number specified by the parameter destination according to configuration for calls that have priority feature preset by the switch (specific to the Avaya Communication Manager).
- RouteTypeAgentID Routing should be performed to the agent specified by the parameter AgentID.
- RouteTypeCallDisconnect Call is to be released from the route point using the CTI link.
- RouteTypeIDMAX See comments in the TMessageType entry.