

GENESYS

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Platform SDK Developer's Guide

TQueryAddress

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TQueryAddress

Description

Requests the information specified by the parameter info_type about the telephony object specified by the parameter dn, or the parameter queue, or both. Refer to the type TAddressInfoType. If the query type is supported, the requested information will be returned in EventAddressInfo.

Parameters

| Name | Description |
|------------|------------------------------------------------------------------------------------------------------------------------------|
| server | Local server handle to the T-Server in question. |
| queue | Directory number of the ACD group about which the information is requested (used only if info_type=AddressInfoAgentStatus;). |
| dn | Directory number of the telephony object in question. |
| addr_type | Type of telephony object in question. Refer to the type TAddressType. |
| info_type | Type of the requested information. Refer to the type TAddressInfoType. |
| extensions | A pointer to an additional data structure. |

Return Values

Standard (See standard-return-values.)

Important

If info_type is set to AddressInfoDNStatus, T-Server will use the available information without sending a request to the switch. This is the only info_type supported by all T-Servers.