

# **GENESYS**

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## Platform SDK Developer's Guide

TMediaType

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## TMediaType

#### Syntax

typedef	enum {	
	TMediaVoice	= 0,
	TMediaVoIP	= 1,
	TMediaEMail	= 2,
	TMediaVMail	= 3,
	TMediaSMail	= 4,
	TMediaChat	= 5,
	TMediaVideo	= 6,
	TMediaCobrowsing	= 7,
	TMediaWhiteboard	= 8,
	TMediaAppSharing	= 9,
	TMediaWebForm	= 10,
	TMediaWorkItem	= 11,
	TMediaCustom0	= 100
<pre>} TMediaType;</pre>		

#### Values

#### Important

T-Server sets the TMediaVoice value in the messages it generates.

- TMediaVoice Voice (PSTN) call
- TMediaVoIP Voice over IP
- TMediaEMail Electronic Mail
- TMediaVMail Voice Mail
- TMediaSMail Scanned Mail
- TMediaChat Chat Session
- TMediaVideo Video
- TMediaCobrowsing Cobrowsing
- TMediaWhiteboard Whiteboard
- TMediaAppSharing Application Sharing
- TMediaWebForm WebForm
- TMediaWorkItem Work item (generic)

• TMediaCustom0 — All values greater than this one are reserved for custom media types.

#### Comments

In order to support MediaType in T-Servers that work with multiple media, the field media\_type is included to indicate the type of media associated with a given party in an interaction. This field appears in extensions of EventRegistered and EventAddressInfo with the key mt-%d.