Platform SDK Developer's Guide

TMediaType

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Contents

TMediaType

Syntax

```
typedef enum {
        TMediaVoice               = 0,
        TMediaVoIP              = 1,
        TMediaEMail               = 2,
        TMediaVMail               = 3,
        TMediaSMail               = 4,
        TMediaChat              = 5,
        TMediaVideo               = 6,
        TMediaCobrowsing                = 7,
        TMediaWhiteboard               = 8,
        TMediaAppSharing               = 9,
        TMediaWebForm              = 10,
        TMediaWorkItem               = 11,
        TMediaCustom0             = 100
} TMediaType;
```

Values

> ### Important
> T-Server sets the TMediaVoice value in the messages it generates.

- TMediaVoice — Voice (PSTN) call

- TMediaVoIP — Voice over IP

- TMediaEMail — Electronic Mail

- TMediaVMail — Voice Mail

- TMediaSMail — Scanned Mail

- TMediaChat — Chat Session

- TMediaVideo — Video

- TMediaCobrowsing — Cobrowsing

- TMediaWhiteboard — Whiteboard

- TMediaAppSharing — Application Sharing

- TMediaWebForm — WebForm

- TMediaWorkItem — Work item (generic)

- `TMediaCustom0` — All values greater than this one are reserved for custom media types.

Comments

In order to support MediaType in T-Servers that work with multiple media, the field `media_type` is included to indicate the type of media associated with a given party in an interaction. This field appears in extensions of `EventRegistered` and `EventAddressInfo` with the key `mt-%d`.