

# **GENESYS**

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### Platform SDK Developer's Guide

TMakeCallType

## TMakeCallType

#### Syntax

```
typedef enum {
          MakeCallRegular,
          MakeCallDirectAgent,
          MakeCallSupervisorAssist,
          MakeCallPriority,
          MakeCallDirectPriority
} TMakeCallType;
```

#### Values

- MakeCallRegular The call type is regular.
- MakeCallDirectAgent The call type is a direct call to agent.
- $\bullet$  MakeCallSupervisorAssist The call type is a call to supervisor.
- MakeCallPriority The call type is regular with Priority feature.
- MakeCallDirectPriority The call type is a direct call to agent with Priority feature.