

GENESYS

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Platform SDK Developer's Guide

CfgSkillLevel

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Description

CfgSkillLevel indicates an Agent's level of proficiency in a particular skill.

Attributes

- skillDBID A unique identifier of the skill the level relates to. See CfgSkill. Mandatory. Once specified, cannot be changed. This skill must belong to the tenant that this agent belongs to. The same value cannot be repeated within one list.
- level Level of the skill. Cannot be a negative value.