

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Platform SDK API Reference

Welcome to the Platform SDK API Reference

Welcome to the Platform SDK API Reference

Accessing the Latest Documentation

The API Reference document for Platform SDK is included with your installation, and is also available for download from this page.

Please note that the API Reference document included with your installation may not be the most upto-date version, and that to access the latest additions, corrections, and clarification you should replace those files with the documentation available for download here.

Direct Downloads

Find your release number in the table below and download the file to access the most recent API Reference documentation.

Important

Please compare the size of your downloaded file against the value listed in the table below to ensure that your download completed correctly.

Release-specific API Reference

Release	Direct Download	Last Updated	File Size
Platform SDK for .NET 8.1.4	Platform SDK 8.1.4 for .NET API Reference	June 24, 2014	31.5 MB
Platform SDK for Java 8.1.4	Platform SDK 8.1.4 for Java API Reference	June 24, 2014	16.7 MB
Platform SDK for .NET 8.1.3	Platform SDK 8.1.3 for .NET API Reference	August 8, 2013	31.2 MB
Platform SDK for Java 8.1.3	Platform SDK 8.1.3 for Java API Reference	August 8, 2013	16.6 MB
Platform SDK for .NET 8.1.2	Platform SDK 8.1.2 for .NET API Reference	March 26, 2013	33.7 MB
Platform SDK for Java 8.1.2	Platform SDK 8.1.2 for Java API Reference	March 26, 2013	38.1 MB
Platform SDK for .NET 8.1.1	Platform SDK 8.1.1 for .NET API Reference	November 30, 2012	33.4 MB

Release	Direct Download	Last Updated	File Size
Platform SDK for Java 8.1.1	Platform SDK 8.1.1 for Java API Reference	November 30, 2012	22.7 MB

Tip

Having problems opening your .NET API Reference? If you see a "Navigation to the webpage was canceled" message when you open a CHM file, follow these steps:

- 1. Close the CHM file if you currently have it open.
- 2. Locate the downloaded file on your machine.
- 3. Right-click on the file, and select Properties.
- 4. Click the Unblock button.
- 5. Click OK to save this change.

When you open the CHM file after making this change, the reference material should appear correctly.