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Platform SDK Developer's Guide

TMakeCallType

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TMakeCallType

Syntax

```
typedef enum {  
    MakeCallRegular,  
    MakeCallDirectAgent,  
    MakeCallSupervisorAssist,  
    MakeCallPriority,  
    MakeCallDirectPriority  
} TMakeCallType;
```

Values

- `MakeCallRegular` — The call type is regular.
- `MakeCallDirectAgent` — The call type is a direct call to agent.
- `MakeCallSupervisorAssist` — The call type is a call to supervisor.
- `MakeCallPriority` — The call type is regular with Priority feature.
- `MakeCallDirectPriority` — The call type is a direct call to agent with Priority feature.