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Platform SDK Developer's Guide

GctiCallState

12/22/2025

GctiCallState

Values

Mnemonic	ID	Flag	Short Description	Log Name
GctiCStOk	0	0	'Ok'	Ok
	1	0	'Transferred'	
	2	0	'Conferenced'	
GctiCStGeneralError	3	0	'General Error'	General Error
GctiCStSystemError	4	0	'System Error'	System Error
	5	0	'Remote Release'	
GctiCStBusy	6	0	'Busy'	Busy
GctiCStNoAnswer	7	0	'No Answer'	No Answer
GctiCStSitDetected	8	0	'SIT Detected'	SIT Detected
GctiCStAnswMachine	9	0	'Answering Machine Detected'	Answering Machine
GctiCStAllTrunksBusy	10	0	'All Trunks Busy'	All Trunks Busy
GctiCStSitInvalidNum	11	0	'SIT Invalid Number'	SIT Invalid Num
GctiCStSitVacant	12	0	'SIT VC (Vacant Code)'	SIT Vacant
GctiCStSitIntercept	13	0	'SIT IC (Intercept)'	SIT Oper Intercept
GctiCStSitUnknown	14	0	'SIT Unknown Call State'	SIT Unknown
GctiCStSitNocircuit	15	0	'SIT NC (No Circuit)'	SIT No Circuit
GctiCStSitReorder	16	0	'SIT RO (Reorder)'	SIT Reorder
GctiCStFaxDetected	17	0	'Fax Detected'	Fax Detected
	18	0	'Queue Full'	
	19	0	'Cleared'	
	20	0	'Overflowed'	
GctiCStAbandoned	21	0	'Abandoned'	Abandoned
	22	0	'Redirected'	
	23	0	'Forwarded'	
	24	0	'Consult'	
	25	0	'Pickedup'	
GctiCStDropped	26	0	'Dropped'	Dropped

Mnemonic	ID	Flag	Short Description	Log Name
GctiCStDroppedNoAnswer	27	0	'Dropped on No Answer'	Dropped No Answer
GctiCStUnknown	28	0	'Unknown Call Result'	Unknown
	29	0	'Covered'	
	30	0	'Converse-On'	
	31	0	'Bridged'	
GctiCStSilence	32	0	'Silence'	Silence
GctiCStAnswer	33	0	'Answer'	Answer
GctiCStNuTone	34	0	'NU Tone'	NuTone
GctiCStNoDialTone	35	0	'No Dial Tone'	NoDialTone
GctiCStNoProgress	36	0	'No Progress'	NoProgress
GctiCStNoRingBack	37	0	'No RingBack Tone'	NoRingBack
GctiCStNoEstablished	38	0	'No Established Detected'	NoEstablished
GctiCStPagerDetected	39	0	'Pager Detected'	Pager Detected
GctiCStWrongParty	40	0	'Wrong Party'	Wrong Party
GctiCStDialErr	41	0	'Dial Error'	Dial Error
GctiCStDropErr	42	0	'Call Drop Error'	Call Drop Error
GctiCStSwitchErr	43	0	'Switch Error'	Switch Error
GctiCStNoFreePortErr	44	0	'No Port Available'	No Free Port Error
GctiCStTransferErr	45	0	'Transfer Error'	Transfer Error
GctiCStStale	46	0	'Stale'	Stale
GctiCStAgentCallBackErr	47	0	'Agent CallBack Error'	Agent CallBack Error
GctiCStGroupCallBackErr	48	0	'Group CallBack Error'	Group CallBack Error
	49	0	'Deafend'	
	50	0	'Held'	
GctiCStDoNotCall	51	0	'Do Not Call'	Do Not Call
GctiCStCancel	52	0	'Cancel Record'	Cancel Record
GctiCStWrongNumber	53	0	'Wrong Number'	Wrong number