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Platform SDK Developer's Guide

CfgOptimizationMethod

12/14/2025

CfgOptimizationMethod

Values

| Mnemonic | ID | Flag | Short Description | Log Name | Long Description |
|---------------------------|----|------|---------------------------------|------------------------|--|
| CFGOMNoOptimizationMethod | 0 | 0 | 'Unknown Optimization Criteria' | OMNoOptimizationMethod | The value of corresponding parameter has not changed |
| CFGOMBusyFactor1 | 1 | 0 | 'Agent Busy Factor' | OMBusyFactor | A target busy factor. |
| CFGOMOverdialRate | 2 | 0 | 'Overdial Rate' | OMOverdialRate | An over dial rate. |
| CFGOMWaitTime | 3 | 0 | 'Average Waiting Time' | OMWaitTime | A wait time between calls. |

Comments

OM in value name means belonging to CfgOptimizationMethod enumeration.

The CfgOptimizationMethod is applicable for Configuration Library/Server release 5.1.5xx only.