Platform SDK Developer's Guide

CfgOptimizationMethod

12/14/2025

CfgOptimizationMethod

Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGOMNoOptimizationMethod	0	0	'Unknown Optimization Criteria'	OMNoOptimizationMethod	The value of corresponding parameter has not changed
CFGOMBusyFactor	1	0	'Agent Busy Factor'	OMBusyFactor	A target busy factor.
CFGOMOverdialRate	2	0	'Overdial Rate'	OMOverdialRate	An over dial rate.
CFGOMWaitTime	3	0	'Average Waiting Time'	OMWaitTime	A wait time between calls.

Comments

OM in value name means belonging to CfgOptimizationMethod enumeration.

The CfgOptimizationMethod is applicable for Configuration Library/Server release 5.1.5xx only.