

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Platform SDK Developer's Guide

CfgDeltaAgentInfo

CfgDeltaAgentInfo

Description

The changes to make to a CfgAgentInfo object.

Attributes

- deletedSkillDBIDs A pointer to the list of identifiers of the deleted skills.
- changedSkillLevels A pointer to the list of changed skill levels (every item of this list is structured as CfgSkillLevel).
- deletedAgentLoginDBIDs A pointer to the list of identifiers of the agent logins that this agent can no longer use.
- changedAgentLogins A pointer to the list of agent logins with changed wrap-up time (every item of this list is structured as CfgAgentLoginInfo).