Platform SDK Developer's Guide

CfgDeltaAgentInfo

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CfgDeltaAgentInfo

Description

The changes to make to a CfgAgentInfo object.

Attributes

- deletedSkillDBIDs — A pointer to the list of identifiers of the deleted skills.
- changedSkillLevels — A pointer to the list of changed skill levels (every item of this list is structured as CfgSkillLevel).
- deletedAgentLoginDBIDs — A pointer to the list of identifiers of the agent logins that this agent can no longer use.
- changedAgentLogins — A pointer to the list of agent logins with changed wrap-up time (every item of this list is structured as CfgAgentLoginInfo).