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# Platform SDK Developer's Guide

CfgCampaignGroup

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# CfgCampaignGroup

## Description

CfgCampaignGroup objects contain information about Campaign groups.

## Filter Keys

Filter Name	Type	Description
dbid	int	A unique identifier of the calling list. If specified, configuration server will return information only about this campaign group.
tenant_dbid	int	A unique identifier of the tenant. If specified, Configuration server will return information only about the campaign group(s) that belong to this tenant.
name	string	Name of a calling list. Shall be specified as a character string. If specified, Configuration Server will return information only about the campaign group(s) with that name.
group_dbid	int	A unique identifier of group. If specified, Configuration Server will return information only about the campaign group(s) with that group.
state	int	Current state of the campaign group (See <a href="#">CfgObjectState</a> ). If specified, Configuration Server will return information only about the campaign group(s) that are currently in this state.

## Attributes

- DBID — An identifier of this object in the Configuration Database. Generated by Configuration Server and is unique within an object type. Identifiers of deleted objects are not used again. Read-only.
- campaignDBID — A unique identifier of the [CfgCampaign](#) to which this campaign group is allocated.

Mandatory. Once specified, cannot be changed.

- tenantDBID — A unique identifier of the [CfgTenant](#) to which this campaign group is allocated. Read-only. Its value is populated from the associated Campaign object
- name — A pointer to the campaign group name. Mandatory. Must be unique within the Campaign.
- groupDBID — A unique identifier of the group of Agents or group of Places. Mandatory.
- groupType — A group type. Read only. See [CfgObjectType](#).
- description — A pointer to campaign group description.
- serverDBIDs — A pointer to the list of unique identifiers to [Application](#) objects. Optional. Will be used to configure connectivity to Servers associated with this Campaign. Only one Application of specific application type (CfgAppType) is allowed in the list.
- IVRProfileDBID — A unique identifier of the [CfgGVPIVRProfile](#) object. Optional.
- dialMode — A dial mode dedicated for this group. Default value is CFGDMPredict. See type [CfgDialMode](#). Mandatory.
- origDNDBID — A unique identifier of the DN where the dialing should be performed from. DNs of following types can be used to specify this parameter: CFGACDQueue and CFGRoutingPoint. Refer to [CfgDNType](#) of User Defined Variable Types. Optional.
- numOfChannels — Maximum number of outbound channels that can be used by this group at one time. Default value is 10. Mandatory.
- operationMode — An operation mode. Default value is CFGOMManual . Refer to [CfgOperationMode](#) of User Defined Variable Types. Mandatory.
- minRecBuffSize — A record buffering parameter. Default value is 4. Cannot be set to 0. Mandatory.
- optRecBuffSize — A record buffering parameter. Default value is 6. Mandatory. The value of this property must always be greater than minRecBuffSize.
- maxQueueSize — Maximal number of unprocessed Interactions submitted to Interaction Server or GVP OBN Manager. Optional.
- optMethod — An optimization method. Default value is CFGOMBusyFactor. Refer to [CfgOptimizationMethod](#) of User Defined Variable Types. Mandatory.
- optMethodValue — The value of optimization method specified by optMethod property. Refer to [CFGOptimizationMethod](#) of User Defined Variable Types for ranges and default values.

### Tip

Default value for CFGOMBusyFactor is 80.

- interactionQueueDBID — A unique identifier of the [Script](#) of type CFGInteractionQueue for this campaign group. Optional.
- scriptDBID — A unique identifier of the [Script](#) for group/campaign. Optional.
- state — Current object state. Mandatory. Refer to [CfgObjectState](#).
- userProperties — A pointer to the list of user-defined properties. Parameter userProperties has the following structure: Each key-value pair of the primary list (TKVList \*userProperties) uses the key for the name of a user-defined section, and the value for a secondary list, that also has the TKVList

structure and specifies the properties defined within that section.

## XML Representation

### Tip

This XML was created using the Configuration Server 7.5 schema.

```
<CfgCampaignGroup>
  <DBID value="101" />
  <campaignDBID value="101" />
  <tenantDBID value="101" />
  <name value="CampaignGroup@CampaignGroup" />
  <groupDBID value="107" />
  <groupType value="5" />
  <IVRProfileDBID value="0" />
  <dialMode value="1" />
  <origDNDBID value="0" />
  <numOfChannels value="10" />
  <operationMode value="1" />
  <minRecBuffSize value="4" />
  <optRecBuffSize value="6" />
  <maxQueueSize value="0" />
  <optMethod value="1" />
  <optMethodValue value="80" />
  <interactionQueueDBID value="0" />
  <scriptDBID value="0" />
  <state value="1" />
</CfgCampaignGroup>
```

## See Also

[CfgDeltaCampaignGroup](#)

[CfgCampaign](#)

[CfgAgentGroup](#)

[CfgPlaceGroup](#)