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Platform SDK Developer's Guide

CfgAppType

12/21/2025

CfgAppType

Values

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGNoApplication	0	0	'Unknown Application Type'	Unknown	The value of the corresponding parameter has not changed.
CFGTServer	1	4	'T-Server'	TServer	
CFGStatServer	2	4	'Stat Server'	StatServer	
CFGBillingServer	3	4	'Billing Server'	BillingServer	
CFGBillingClient	4	0	'Billing Client'	BillingClient	Billing System Client
CFGAgentView	5	0	'Agent Pulse'	AgentView	Agent View
CFGEAServer	6	4	'Voice Treatment Server'	VoiceTreatmentServer	
CFGEAClient	7	0	'Voice Treatment Manager'	VoiceTreatmentManager	
CFGDBServer	8	4	'Database Access Point'	DBServer	
CFGCallConcentrator	9	4	'Call Concentrator'	CallConcentrator	
CFGSDialer	10	4	'CPD Server'	SDialer	
CFGListManager	11	4	'List Manager'	ListManager	
CFGCMServer	12	4	'Outbound Contact Server'	OCServer	
CFGCMClient	13	0	'Outbound Contact Manager'	CMClient	Campaign Manager GUI Client Application
CFG LME	14	0	'Campaign Configuration Environment'	LME	Campaign Configuration Environment (also known as List Management Environment)
CFGRouterServer	15	4	'Universal	RouterServer	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Routing Server'		
CFGStrategyBuilder	16	0	'Strategy Builder'	StrategyBuilder	ICD Strategy Builder
CFGStrategyLoader	17	0	'Interaction Router Client'	StrategyLoader	ICD Client (also known as Strategy Loader)
CFGAgentDesktop	18	0	'Agent Desktop'	AgentDesktop	Agent Desktop Integrated Package
CFGSCCE	19	0	'Configuration Manager'	SCE	Configuration Manager (formerly known as Service Creator)
CFGCCView	20	0	'Call Center Pulse'	CCView	Call Center Pulse (also known as Call Center View)
CFGConfigServer	21	4	'Configuration Server'	ConfigurationServer	
CFGThirdPartyApp	22	0	'Third Party Application'	ThirdPartyApp	A third-party application
CFGThirdPartyServer	23	4	'Third Party Server'	ThirdPartyServer	
CFGStrategySimulator	24	0	'Strategy Simulator'	StrategySimulator	ICD Strategy Simulator
CFGStrategyScheduler	25	0	'Strategy Scheduler'	StrategyScheduler	ICD Strategy Scheduler
CFGDARTServer	26	5	'DART Server'	DARTServer	
CFGDARTClient	27	1	'DART Client'	DARTClient	DART GUI Client Application
CFGCustomServer	28	4	'Custom Server'	CustomServer	
CFGExternalRouter	29	5	'External Router'	ExternalRouter	
CFGVirtualInteractiveT	30	0	'Virtual Interactive-T'	Virtual Interactive-T	Virtual Interactive T
CFGVirtualIRP	31	4	'Virtual Routing Point'	VirtualIRP	
CFGDatabase	32	5	'Database'	Database	
CFGNetVector	33	4	'Web Option'	NetVector	
CFGDetailBiller	34	4	'Detail Biller'	DetailBiller	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGSummaryBiller	35	4	'Summary Biller'	SummaryBiller	
CFGNACD	36	4	'Network Overflow Manager'	NACD	
CFGBackUpControlClient	37	4	'Backup Control Client'	BackUpControlClient	
CFGInfomartStatisticSector	38	4	'Data Sourcer'	DataSourcer	
CFGInfomartStatisticConfigurator	39	0	'Data Modeling Assistant'	DataModeling	Infomart Statistic Configurator
CFGIVRInterfaceServer	40	4	'IVR Server'	IVRServer	
CFGIServer	41	4	'I-Server'	IServer	
CFGMessageServer	42	4	'Message Server'	MessageServer	
CFGSCS	43	4	'Solution Control Server'	SCS	
CFGSCI	44	0	'Solution Control Interface'	SCI	Solution Control Interface
CFGSNMPAgent	45	4	'SNMP Agent'	SNMPAgent	
CFGRealDBServer	46	4	'DB Server'	RealDBServer	
CFGWFMClient	47	0	'WFM Client'	WFMClient	Work Force Management Client
CFGWFMDDataAggregator	48	4	'WFM Data Aggregator'	WFMDDataAggregator	
CFGWFMWebServices	49	0	'WFM Web Services'	WFMWebServices	Work Force Management Web Services
CFGWFMScheduleServer	50	4	'WFM Schedule Server'	WFMScheduleServer	
CFGInteractionRoutingDesigner	51	0	'Interaction Routing Designer'	InteractionRoutingDesigner	Interaction Routing Designer (Introduced in Genesys 6)
CFGETLProxy	52	0	'ETL Proxy'	ETLProxy	Extract Transform Load Proxy
CFGITCUtility	53	0	'Install-Time Configuration Utility'	ITCUtility	Install-Time Configuration Utility
CFGVCServer	54	5	'GVP-Voice Communication'	GVPVoiceCommunicationServer	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Server'		
CFGGDMETL	55	4	'GIM ETL'	GIM ETL	
CFGVSSShared	56	0	'VSS Shared'	VSSShared	Voice Self-Service Shared Application
CFGVSSConsole	57	0	'VSS Console'	VSSConsoleCfg	Voice Self-Service Console Application
CFGCCAnalyzerDataMart	58	4	'Data Mart'	DataMart	
CFGChatServer	59	4	'Chat Server'	ChatServer	
CFGCallbackServer	60	4	'Callback Server'	CallbackServer	
CFGCoBrowsingServer	61	4	'Co-Browsing Server'	CoBrowsingServer	
CFGISTransportServer	62	4	'IS Transport Server'	ISTransportServer	
CFGContactServer	63	4	'Contact Server'	ContactServer	
CFGEmailServer	64	4	'E-Mail Server'	EmailServer	
CFGMediaLink	65	4	'MediaLink'	MediaLink	
CFGWebInteractionRequestsServer	66	4	'Web Interaction Requests Server'	WebInteractionRequestsServer	
CFGWebStatServer	67	4	'Web Stat Server'	WebStatServer	
CFGWebInteractionServer	68	4	'Web Interaction Server'	WebInteractionServer	
CFGWebOptionRoutePoint	69	4	'Web Option Route Server'	WebOptionRoutePoint	
CFGWebClient	70	0	'Web Client'	WebClient	Web Client
CFGContactServerManager	71	0	'Contact Server Manager'	ContactServerManager	Contact Server Manager
CFGContentAnalyzer	72	0	'Content Analyzer'	ContentAnalyzer	Content Analyzer
CFGResponseManager	73	0	'Response Manager'	ResponseManager	Response Manager
CFGVoIPController	74	4	'Voice over IP Controller'	VoIPController	
CFGVoIPDevice	75	0	'Voice over IP Device'	VoIPDevice	Voice over IP Device
CFGAutomatedWorkflowEngine	76	0	'Automated	AutomatedWorkflowEngine	Automated Workflow Engine

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Workflow Engine'		Workflow Engine
CFGHAProxy	77	4	'High Availability Proxy'	HAProxy	
CFGVoIPStreamManager	78	4	'Voice over IP Stream Manager'	VoIPStreamManager	
CFGVoIPDMXServer	79	4	'Voice over IP DMX Server'	VoIPDMXServer	
CFGWebAPIServer	80	4	'Web API Server'	WebAPIServer	
CFGLoadBalancer	81	4	'Load Balancer'	LoadBalancer	
CFGApplicationCluster	82	4	'Application Cluster'	ApplicationCluster	
CFGLoadDistributionServer	83	4	'Load Distribution Server'	LoadDistributionServer	
CFGGProxy	84	4	'G-Proxy'	GProxy	
CFGGIS	85	4	'Genesys Interface Server'	GIS	
CFGAgentDesktopDeliveryServer	86	4	'GCN Delivery Server'	AgentDesktopDeliveryServer	
CFGGCNClient	87	0	'GCN Client'	CNClient	Genesys Contact Navigator Client
CFGIVRDT	88	4	'IVR DirectTalk Server'	IVRDirectTalkServer	
CFGGCNThinServer	89	4	'GCN Thin Server'	GCNThinServer	
CFGClassificationServer	90	4	'Classification Server'	ClassificationServer	
CFGTrainingServer	91	4	'Training Server'	TrainingServer	
CFGUniversalCallbackServer	92	4	'Universal Callback Server'	UniversalCallbackServer	
CFGCPDServerProxy	93	4	'CPD Server Proxy'	CPDServerProxy	
CFGXLinkController	94	4	'XLink Controller'	XLinkController	
CFGKWorkerPortal	95	4	'Knowledge Worker Portal'	KWorkerPortal	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
CFGWFMServer	96	4	'WFM Server'	WFMServer	
CFGWFMBuilder	97	4	'WFM Builder'	WFMBuilder	
CFGWFMReports	98	4	'WFM Reports'	WFMReports	
CFGWFMWeb	99	4	'WFM Web'	WFMWeb	
CFGKnowledgeManager	100	0	'Knowledge Manager'	KnowledgeManager	Knowledge Manager
CFGIVRDriver	101	4	'IVR Driver'	IVRDriver	
CFGIVRLibrary	102	4	'IVR Library'	IVRLibrary	
CFGLCAdapter	103	4	'LCS Adapter'	LCSAdapter	
CFGDesktopNETServer	104	4	'Desktop .NET Server'	DesktopNETServer	
CFGSiebel7ConfSynchComponent	105	4	'Gplus Adapter for Siebel 7 Configuration Synchronization Component'	Siebel7ConfSynchComponent	
CFGSiebel7CampSynchComponent	106	4	'Gplus Adapter for Siebel 7 Campaign Synchronization Component'	Siebel7CampSynchComponent	
CFGGenericServer	107	4	'Genesys Generic Server'	GenericServer	
CFGGenericClient	108	0	'Genesys Generic Client'	GenericClient	Genesys Generic Client
CFGCallDirector	109	4	'Call Director'	CallDirector	
CFGSIPCommunicationServer	110	4	'SIP Communication Server'	SIPCommunicationServer	
CFGInteractionServer	111	4	'Interaction Server'	InteractionServer	
CFGIntegrationServer	112	4	'Genesys Integration Server'	IntegrationServer	
CFGWFMDaemon	113	4	'WFM Daemon'	WFMDaemon	
CFGGVPPolicyManager	114	12	'GVP Policy Manager'	GVPPolicyManager	
CFGGVPCiscoQueueAdapter	115	12	'GVP Cisco Queue Adapter'	GVPCiscoQueueAdapter	
CFGGVPTextToSpeechServer	116	12	'GVP Text To Speech Server'	GVPTextToSpeechServer	
CFGGVPASRLogManager	117	12	'GVP ASR Log Manager'	GVPASRLogManager	
CFGGVPBandwidthManager	118	12	'GVP'	GVPBandwidthManager	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Bandwidth Manager'		
CFGGVPEventsCollector	119	12	'GVP Events Collector'	GVPEventsCollector	
CFGGVPCacheServer	120	8	'GVP Cache Server'	GVPCacheServer	
CFGGVPASRLogServer	121	12	'GVP ASR Log Server'	GVPASRLogServer	
CFGGVPASRPackageLoader	122	12	'GVP ASR Package Loader'	GVPASRPackageLoader	
CFGGVPIPCommunicationServer	123	12	'GVP IP Communication Server'	GVPIPCommunicationServer	
CFGGVPRResourceManager	124	12	'GVP Resource Manager'	GVPRResourceManager	
CFGGVPSIPSessionManager	125	12	'GVP SIP Session Manager'	GVPSIPSessionManager	
CFGGVPMediaGateway	126	8	'GVP Media Gateway'	GVPMediaGateway	
CFGGVPSoftSwitch	127	8	'GVP Soft Switch'	GVPSoftSwitch	
CFGGVPCoreService	128	12	'GVP Core Service'	GVPCoreService	
CFGGVPVoiceCommunicationServer	129	12	'GVP Voice Communication Server'	GVPVoiceCommunicationServer	
CFGGVPUnifiedLoginServer	130	12	'GVP Unified Login Server'	GVPUnifiedLoginServer	
CFGGVPCallStatusMonitor	131	12	'GVP Call Status Monitor'	GVPCallStatusMonitor	
CFGGVPRReporter	132	12	'GVP Reporter'	GVPRReporter	
CFGGVPH323SessionManager	133	12	'GVP H.323 Session Manager'	GVPH323SessionManager	
CFGGVPASRLogManagerAgent	134	12	'GVP ASR Log Manager Agent'	GVPASRLogManagerAgent	
CFGGVPGenesysQueueAdapter	135		'GVP Genesys Queue Adapter'	GVPGenesysQueueAdapter	
CFGGVPIServer	136	8	'GVP IServer'	GVPIServer	
CFGGVPSCPGateway	137	12	'GVP SCP Gateway'	GVPSCPGateway	
CFGGVPSRPServer	138	8	'GVP SRP	GVPSRPServer	

Mnemonic	ID	Flag	Short Description	Log Name	Long Description
			Server'		
CFGGVMRCPTTSServer	139	8	'GVP MRCP TTS Server'	GVMRCPTTSServer	
CFGGVPCCSServer	140	12	'GVP CCS Server'	GVPCCSServer	
CFGGVMRCPASRServer	141	8	'GVP MRCP ASR Server'	GVMRCPASRServer	
CFGGVPNetworkMonitor	142	12	'GVP Network Monitor'	GVPNetworkMonitor	
CFGGVPONBManager	143	12	'GVP OBN Manager'	GVPOBNManager	
CFGGVPSelfServiceProvisioningServer	144	12	'GVP SelfService Provisioning Server'	GVPSelfServiceProvisioningServer	
CFGGVMCP	145				
CFGGVPFetchingModule	146				
CFGGVMCPLegacyInterpreter	147				
CFGGVPCCP	148				
CFGGVPResourceMgr	149				
CFGGVPClusterMgt	150				
CFGGVPMediaServer	151				
CFGGVPSTNConnector	152				
CFGGVPReportingServer	153				
CFGGVPASG	154				
CFGGVPCTIConnector	155				
CFGResourceAccessPoint	156				
CFGInteractionWorkspace	157				
CFGAdvisors	158				
CFGESSExtensibleServices	159				
CFGCustomerView	160				
CFGOrchestrationServer	161				
CFGiWDMManager	162				
CFGCapturePoint	163				
CFGRulesESPService	164				
CFGGenesysAdministrator	165				
CFGiWDMManager	166				
CFGiWDRuntimeNode	167				
CFGMaxAppType	168				