GENESYS™

Platform SDK API Reference

Welcome to the Platform SDK API Reference

4/4/2025

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Accessing the Latest Documentation

The API Reference document for Platform SDK is included with your installation, and can also be found on the Developer Documentation CD and available for download from this page.

Please note that the API Reference document included with your installation may not be the most up-to-date version, and that to access the latest additions, corrections, and clarification you should replace those files with the documentation available for download here.

Direct Downloads

Find your release number in the table below and download the file to access the most recent API Reference documentation.

Release-specific API Reference

Release	Direct Download	Last Updated
Platform SDK for .NET 7.6.x	• Configuration Platform SDK 7.6 for .NET API Reference • Contacts Platform SDK 7.6 for .NET API Reference • Management Platform SDK 7.6 for .NET API Reference • Open Media Platform SDK 7.6 for .NET API Reference • Outbound Contact Platform SDK 7.6 for .NET API Reference • Statistics Platform SDK 7.6 for .NET API Reference • Voice Platform SDK 7.6 for .NET API Reference • Web Media Platform SDK 7.6 for .NET API Reference	February 20, 2009

Release	Direct Download	Last Updated
Platform SDK for Java 7.6.x	• Configuration Platform SDK 7.6 for Java API Reference • Contacts Platform SDK 7.6 for Java API Reference • Management Platform SDK 7.6 for Java API Reference • Open Media Platform SDK 7.6 for Java API Reference • Outbound Contact Platform SDK 7.6 for Java API Reference • Statistics Platform SDK 7.6 for Java API Reference • Voice Platform SDK 7.6 for Java API Reference • Web Media Platform SDK 7.6 for Java API Reference	February 20, 2009

💡 **Troubleshooting Tip:** Having problems opening your .NET API Reference? If you see a "Navigation to the webpage was canceled" message when you open a CHM file that was downloaded using Internet Explorer, follow these steps:

1. Close the CHM file if you currently have it open.
2. Locate the downloaded file on your machine.
3. Right-click on the file, and select Properties.
4. Click the Unblock button.
5. Click OK to save this change.

When you open the CHM after making this change, the reference material should appear correctly.