

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Template Properties: Data Tab

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Template Properties** view's **Data** tab to edit a forecast template's values in a table format.

The boxes at the top of the tab contain the template's name, associated site, business unit, type, and total or average value. The table lists timesteps and corresponding values for the template's activities.

To edit values:

- 1. Select the value in the right column, and replace it with the value that you want.
- 2. Repeat this for other timesteps that you want to change. You can use the vertical scroll bar on the right to display more timesteps.
- 3. Click **Save** to save your changes to the template.