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Genesys Engage cloud Workforce Management 8.5.1 Guide

Statuses Filter Dialog Box

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Statuses Filters** dialog box to control which **Statuses** are displayed:

1. Select the check boxes for **Statuses** that you want to display.
By default, all **Statuses** are selected for display.
2. Clear the check boxes for any activities that you want to hide.
3. You can select the **Statuses** at the top of the list to select the entire list at once.
4. Click **OK** to apply your selections, or **Cancel** to abandon them.

WFM filters the view according to your selections.