



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Engage cloud Workforce Management 8.5.1 Guide

[Schedule Details Dialog Box](#)

# Schedule Details Dialog Box

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Schedule Details** dialog box to view schedule information for both of the agents in a proposed schedule trade.

Each column displays one agent's information, in the following rows:

<b>Agent</b>	The agent's name.
<b>Date</b>	The date for which details are displayed.
<b>Paid Hrs</b>	The agent's total paid hours for the scheduled states/activities.
<b>Schedule Details</b>	The states or activities for which the agent is scheduled.
<b>Sch. Attendance: Start Time</b>	The agent's scheduled start time for these states/activities.
<b>Sch. Attendance: End Time</b>	The agent's scheduled end time for these states/activities.