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Genesys Engage cloud Workforce Management 8.5.1 Guide

Bidding Candidates Selection

Bidding Candidates Selection

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Bidding Candidates Selection** dialog to specify which agents are eligible to bid on a chosen bidding scenario.

1. Preparation

- a. Create and configure a **Scenario** for bidding.
- b. Open the **Scenario** and select the **Profiles/Bidding** view.

2. Assigning the Agents

- a. To open the wizard, click **Bidding Candidates Selection**  in the toolbar.
- b. In the **Bidding Candidates Selection** dialog, open the **Site(s)** and then the **Team(s)**.
- c. Select only the team members who will be eligible to bid on your configured **Scenario**.
- d. Clear the check box to the left of each member who will not be eligible to bid.
- e. Click **OK**.