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# Genesys Engage cloud Workforce Management 8.5.1 Guide

Reviewing Messages

# Reviewing Messages

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Review Messages** dialog box to view any warnings or errors that the server returned, in a variety of situations.

The dialog box contains the following columns and controls:

<b>Team Name</b>	The team to which the agent belongs.
<b>Agent Name</b>	The agent whose action(s) generated this message.
<b>Date</b>	The date that the messages was generated.
<b>Messages</b>	The message type (either Warning or Error), numeric code, and the message text.
<b>Action</b>	This drop-down menu presents three choices: <b>Save</b> , <b>Fix Later</b> , and <b>Do Not Save</b> .
<b>Close</b>	Closes the dialog box and does not retrieve fresh data from the server.
<b>OK</b>	Closes the dialog box and retrieves fresh data from the server.
<b>Help</b>	Displays this help topic.