

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Select Activities

Select Activities

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The **Select Activities** screen appears if, on the **Rescheduling Options** screen, you select one of the following options:

- Reschedule activities/activity sets/task sequences only
- Reschedule breaks, meals, activities/activity sets/task sequences, without affecting shift start/end times
- Reschedule breaks, meals, activities/activity sets/task sequences, shift start and/or end times may change

To complete this screen:

- 1. Expand the object tree as needed.
- 2. Select one or more activities or multi-site activities.
- 3. Select **Retain scheduled activities** to have the build add any previously selected activities while keeping the activities that are currently in the Schedule.
- 4. Click **Finish**, or **Cancel** to discard your selections and close the wizard.