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# Genesys Engage cloud Workforce Management 8.5.1 Guide

Options for the Master Forecast Graphs

# Options for the Master Forecast Graphs

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Options** dialog box to customize the display of the **Master Forecast Graphs** view:

1. Select a statistic from the **Show Statistics** drop-down list.
2. Click **Options** on the toolbar.

One of the following versions of the **Options** dialog box opens, depending on the statistic that you selected above.

- Click the link for a Help topic listed in the table. This takes you to an explanation of the options available for that statistic in the **Options** window.

Statistic selected	Help topic for the corresponding Options dialog box
<b>Interaction Volume</b>	<a href="#">Graph View Options (IV)</a>
<b>AHT</b>	<a href="#">Graph View Options (AHT)</a>
<b>Interaction Volume and AHT</b> (not available in the <a href="#">Historical Data Graphs</a> view)	<a href="#">Graph View Options (IV and AHT)</a>
<b>Required Staffing</b> (not available in the <a href="#">Historical Data Graphs</a> view)	<a href="#">Graph View Options (Staffing)</a>
<b>Calculated Staffing</b> (not available in the <a href="#">Historical Data Graphs</a> view)	<a href="#">Graph View Options (Staffing)</a>
<b>Calculated and Required Staffing</b> (not available in the <a href="#">Historical Data Graphs</a> view)	<a href="#">Graphs View Options (Staffing)</a>