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Genesys Engage cloud Workforce Management 8.5.1 Guide

New Overlay Wizard

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New Overlay Wizard

Important

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Use the **New Overlay Wizard** (NOW) to create a new overlay.

1. Open the **Forecast** module and select **Overlays** in the modules area.
2. Select a **Business Unit** or **Site** in the **Objects** area.
3. Click **New**  or select **New** from the **Action** menu.
The **New Overlay Wizard** opens and displays the following pages, in order:
 - [Properties](#)
 - [Usage](#)
 - [Impact](#)
 - [Impacted Activities](#)
4. Select the appropriate controls on each page, remembering that some selections may deselect others.