

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

NSSW: Filter By Contracts

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

This page appears in the **New Schedule Scenario Wizard** (NSSW) only if you selected the **Additionally Filter By Contracts** check box in the **Select Activities** screen.

1. Select one or more contracts from the tree, which includes business units, sites, and contracts.

Important

The tree shows only those contracts that the scenario included when it was created and, by default, all contracts matching the activities that are selected on the **Select Activities** screen, are selected

2. Click **Next** to proceed to the next screen.