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Genesys Engage cloud Workforce Management 8.5.1 Guide

[NOW: Impacted Activities Page](#)

NOW: Impacted Activities Page

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The **New Overlay Wizard** (NOW) opens and displays these pages, in order: **Properties**, **Usage**, **Impact**, and **Impacted Activities** (this page).

1. Select the appropriate settings on this page, remembering that some selections may deselect others.
2. Click **Finish**.

This page contains the same controls and constraints as the **Impacted Activities** tab—a list of **Activities**, each with its own with selectable check box.

The settings on this page are:

- Select the check box to the left of each activity in the list, to specify which activities will be impacted by the selected factor. You can also select a site's check box to automatically select all activities below it.
- Clear the check box to specify no impact.