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Genesys Engage cloud Workforce Management 8.5.1 Guide


Master Schedule State Group Totals: Options Dialog Box

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Use the **Options** dialog box to specify the columns that the **Master Schedule State Group Totals** view display.

1. Click **Options**  on the **Master Schedule State Group Totals** view's **Actions** toolbar.
The **Options** dialog box opens. The **Columns** tab is selected by default.
2. Select the check boxes for the items that you want to be displayed.
3. Clear the check boxes for the items that you want to be excluded from the display.
4. Click the **Options** tab to display and modify the current **Coverage** and **Forecast Graph** color choices.
5. Click on any of these color setting bars to open a color tool for that setting:
 - **Coverage Scheduled**
 - **Forecast Staffing Calculated**
 - **Forecast Staffing Required**

This [tool](#) is described in the **Configuration** module topic.
6. Click **OK** to apply your choices.