

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Master Schedule Overtime Requirement: Options Dialog Box

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Important

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Use the **Options** dialog box to specify the columns that the **Master Schedule Overtime Requirement** view displays.

- 1. Click the **Options** button on the **Master Schedule Overtime Requirement** view's **Actions** toolbar.
 - The **Options** dialog box opens. Only the **Overtime Scheduled** check box is selected by default.
- 2. Select the check boxes for the column(s) that you want to be included in the display:
 - Overtime Scheduled
 - Staffing Calculated
 - Staffing Required
 - Staffing Coverage
 - Staffing Variance
 - Difference Calculated
 - Difference Required
- 3. Click **OK** to apply your choices.