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Genesys Engage cloud Workforce Management 8.5.1 Guide

[Filter By Agent Properties](#)

Filter By Agent Properties

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

You reach this dialog box by clicking the **Filter** button in the **Master Schedule Changes Approval dialog box**.

Use this dialog box to filter the display by specific agent properties. You can choose from two lists of **Contracts** under the current site:

All check boxes are selected by default.

1. Clear the check boxes for the items that you want to be excluded from the filter.
2. Click **OK** to apply your choices.