GENESYS™

Genesys Engage cloud Workforce Management 8.5.1 Guide

Filter By Agent Properties

5/11/2025

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> **Important**
>
> This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

You reach this dialog box by clicking the **Filter** button in the **Master Schedule Changes Approval dialog box**.

Use this dialog box to filter the display by specific agent properties. You can choose from two lists of **Contracts** under the current site:

All check boxes are selected by default.

1. Clear the check boxes for the items that you want to be excluded from the filter.
2. Click **OK** to apply your choices.