

GENESYS[®]

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Genesys Engage cloud Workforce Management 8.5.1 Guide

IMW: Select Shift Screen

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

To fill in the Select Shift screen in the Insert Multiple Wizard (IMW):

- 1. Select the **shift** that you want to insert.
- 2. If the selected shift ends on the day after it begins, select **Next Day** next to the **End Time** text box.
- 3. Select the **Automatically Insert Meals and Breaks** check box to enable that function.
- 4. Click **Next** to open the **Select Activity Set** screen.