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Genesys Engage cloud Workforce Management 8.5.1 Guide

[Review Validation Messages](#)

Review Validation Messages

Important

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If you make changes that do not pass validation, the **Review Validation Messages** pane is displayed, which includes a list of error and warning messages. These messages provide information about each constraint that is not compatible with this change or assignment. See the figures below.

The Review Messages dialog provides three options (buttons):

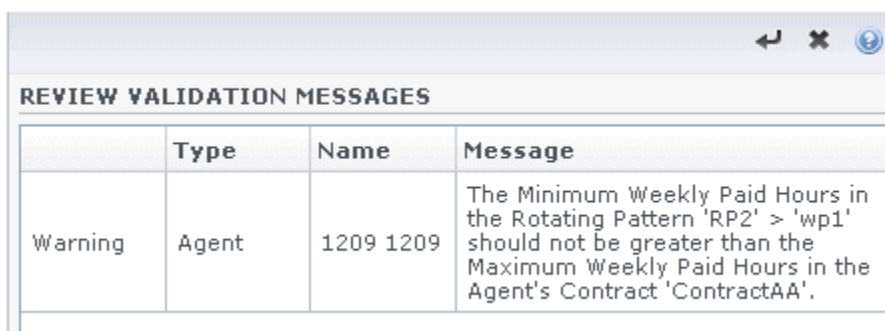
1. **Proceed**—Click to proceed with the change or assignment. (This button is disabled if the validation message is of type Error.)
2. **Cancel**—Click to cancel the change or assignment.
3. **Help**—Click to open a Help dialog for this topic.



The screenshot shows a dialog box titled "REVIEW VALIDATION MESSAGES". It contains a table with the following data:

	Type	Name	Message
Error	Rotating Pattern	RP1 Copy	Duplicate name within the same Site assignment.

Figure: Rotating Patterns Error Message



The screenshot shows a dialog box titled "REVIEW VALIDATION MESSAGES". It contains a table with the following data:

	Type	Name	Message
Warning	Agent	1209 1209	The Minimum Weekly Paid Hours in the Rotating Pattern 'RP2' > 'wp1' should not be greater than the Maximum Weekly Paid Hours in the Agent's Contract 'ContractAA'.

Figure: Assigning Contracts or Rotating Patterns Warning Messages