

# **GENESYS**<sup>®</sup>

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

**Colors Tool** 

## Colors Tool

#### Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Use the **Colors Tool** to modify the default colors that appear in any Supervisor view which displays these schedule items: **Work**, **Days Off**, **Meals**, **Breaks**, **Activity Sets**, **Exceptions**, **Time Off**, and **Marked Time**.

You can also use the **Colors Tool** to **define specific colors**, by site, for: **Activity Set** types, **Exception** types, **Time Off** types, and **Marked Time** types.

### Defining Default Colors

To define the default colors:

- 1. Select the **Configuration** tab.
- 2. Select Colors from the Views menu.
- 3. Select the **Default** tab in the **Objects** tree.
- Under the Default tab, select an item: Work, Days Off, Meals, Breaks, Activity Sets, Exceptions, Time Off, or Marked Time. Your choices will redefine the background and text colors of the selected item.
- The Colors Tool appears in the Working pane. Use the top half of the tool to select a background color, and the bottom half to select a text color. View your current choices in the sample text SAMPLE TEXT strip across the bottom of the Work pane.
- Select one of the tabs in the top half of the Colors Tool to specify the method you will use to choose a background color.
  Each of these color picking methods should be familiar to anyone who has chosen colors on a personal computer:
  - Swatches offers a series of squares with specific colors. Click a square to select its color.
  - **HSB** (Hue Saturation Brightness) offers a vertical sliding scale were you define the RGB components and a color square where you select the HSB components. You can also enter numbers in fields on the right side of the tool to define the HSB components.

RGB (Red Green Blue) offers horizontal sliding scales or number box where you define the RGB components.

Experiment with any or all of the color picking methods until you find a satisfactory background color.

7. Select one of the tabs in the bottom half of the **Colors Tool** to specify the method you will use to choose a text color.

Experiment with any or all of the color picking methods until you find a satisfactory text color.



If you select a different item in the **Objects** pane without saving, the **Confirmation** dialog box appears: There are unsaved changes. Please press Yes to save changes, No to discard changes or Cancel to cancel action. Click **Yes**, **No**, or **Cancel**.

### Defining Specific Colors, by Site

To define specific colors by site:

Important

- 1. Select the **Configuration** tab.
- 2. Select **Colors** from the **Views** menu.
- 3. Select the **Specific** tab in the **Objects** pane.
- 4. Under the **Specific** tab, expand (▷) one of the **Types** nodes.
- In the **Object** tree beneath the **Type** node, select one or more objects. An object can be a business unit, a site, or a specific color.
  All your **Colors Tool** choices will apply only to the selected object(s).
- 6. Make your background color and text color selections in the same way that is described in steps 4-8 for default colors, in the default colors procedure above.