



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Genesys Engage cloud Workforce Management 8.5.1 Guide

[Choose Agents](#)

12/19/2025

# Choose Agents

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

By default, the business unit, sites, teams, and agents that were selected in the **Objects** pane when you clicked the **Add Calendar Items** button are displayed and selected.

1. Change the selections, if necessary.
2. Click **Next** to continue.

## Tip

If you select objects from more than one site, the **Choose Calendar Item** page displays a limited list of calendar item types: **Availability**, **Day Off**, **Time Off**, **Exceptions**, and **Working Hours**.

See also: [Add \(or Edit\) Calendar Items Wizard](#).