

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Business Unit Sites

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Business Unit Sites

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

The **Business Units Sites** pane enables you to select the sites you want to be included in the business unit. To open it, select a BU and in the right-side pane, click **Sites**.

Sites Pane Controls

| Save Now | Click to save the properties after you have entered them or made changes. |
|-----------------------------|---|
| + Add Site to Business Unit | Click to add a site to a business unit. When clicked, opens a list of available sites from which to choose. |
| Ielp | Click to open a Help topic for the Sites pane. |

Available Sites Pane Controls

| Apply | Click to apply this site to the selected business unit. |
|---------|---|
| X Close | Click to close the Available Sites pane. |
| 🙆 Help | Click to open a Help topic for the Available Sites pane. |

Adding Sites to Business Units

To add a site to your business unit:

1. Select a business unit.

- In the Sites pane, select Add Sites to Business Unit
 The Available Sites pane opens.
- Select a site and click Apply
 The site appears in the Sites pane and is assigned to the selected business unit.

Tip

If you select a site that cannot be applied for any reason, the **Review Validation Messages** pane opens with an error description.

Sorting Sites in Lists

To sort the sites in a list, click the header of the column by which you want to sort the sites.