

GENESYS[®]

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Workforce Management 8.5.1 Guide

ARS: Add Profiles

5/8/2025

ARS: Add Profiles

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

In the Add/Remove Scenario Elements (ARS) Wizard **Add Profiles** screen sites are displayed in a tree, which is inside a table with these columns:

- **Profiles**—Each profile's name.
- **Present**—The number of profiles, based on this contract, that are already present in scenario. (Readonly.)
- Add—The number of profiles of the type selected to add to the scenario. (Editable.)

To add profiles:

- 1. Display one or more profiles in the tree, which includes business units, sites, and profiles.
- 2. Select and edit numbers in the **Add** column, as needed.
- 3. Click **Finish** to save your changes to the schedule scenario.