

# **GENESYS**

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# Genesys Engage cloud Reporting Guide

Table SDR\_MILESTONE

# Table SDR\_MILESTONE

# Description

**Introduced:** 8.5.001. Supported in Genesys Engage cloud deployments only. **Modified:** 8.5.010 (in Microsoft SQL Server, data type for MILESTONE and MILESTONE\_PATH modified in single- and multi-language databases)

In partitioned databases, this table is not partitioned.

This dimension table enables Session Detail Record (SDR) facts to be described based on milestones that the user reached during the call. Each row describes a combination of milestones that are defined in the Application.

### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

# Column List

#### Legend

Column	Data Type	Р	M	F	DV
ID	int	X	X		
MILESTONE	nvarchar(255)		X		NO_VALUE
MILESTONE_PATH	nvarchar(512)		X		NO_VALUE
CREATE_AUDIT_K	(EYumeric(19)		X	X	

#### ID

The primary key of this table.

#### **MILESTONE**

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single- and multi-language databases)

Indicates the milestone that the caller passed, including the last milestone.

## MILESTONE PATH

**Modified:** 8.5.010 (in Microsoft SQL Server, data type modified in single- and multi-language databases)

Indicates the paths taken by callers as they move through the application flows.

### CREATE AUDIT KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

# Index List

CODE	U	С	Description
I_SDR_MILESTONE	X		Ensures that the combinations of values that are stored in the dimension table are unique.

## Index I\_SDR\_MILESTONE

Field	Sort	Comment
MILESTONE	Ascending	
MILESTONE_PATH	Ascending	

# Subject Areas

No subject area information available.