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Genesys Engage cloud Reporting Guide

Table SDR_EXT_REQUEST

12/19/2025

Table SDR_EXT_REQUEST

Description

Introduced: 8.5.001. Supported in Genesys Engage cloud deployments only.

Modified: 8.5.010 (in Microsoft SQL Server, data type for the following columns modified in single-language databases: REQUEST_NAME, REQUEST_TYPE, METHOD)

In partitioned databases, this table is not partitioned.

This dimension table enables Session Detail Record (SDR) facts to be described based on attributes of requests the application made for external services.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
REQUEST_NAME	nvarchar(255)		X		NO_VALUE
REQUEST_TYPE	nvarchar(50)		X		NO_VALUE

ID

The primary key of this table.

REQUEST_NAME

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)
The name of the external service requested by the application.

REQUEST_TYPE

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)
The type of HTTP request. Possible values are:

- httpfetch
- customservice

Index List

No indexes are defined.

Subject Areas

No subject area information available.