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# Genesys Engage cloud Reporting Guide

Table GROUP\_ANNEX

# Table GROUP\_ANNEX

## Description

**Introduced:** 8.1.4

**Modified:** 8.5.015.19 (PRODUCER\_BATCH\_ID added); 8.5.014.34 (in Microsoft SQL Server, data type for the VALUE column modified in single-language databases and for the SECTIONNAME and KEYNAME columns modified in single- and multi-language databases); 8.5.003 (in Oracle, fields with VARCHAR data types use explicit CHAR character-length semantics)

In partitioned databases, this table is not partitioned.

This table stores additional configuration data for configuration objects of the following types:

- Agent Group
- DN Group

The data is based on the records that are stored in the GC\_ANNEX table of the configuration IDB for these configuration objects. Genesys Interactive Insights uses the data to control visibility for certain data and reports.

A new row is issued for each geographical location, business line, or organizational structure attribute that is specified for a resource group as a configuration option on the Annex tab of the corresponding configuration object. Changing the name of the specified option causes a new row to be created. Changing the name of the specified section causes a new row to be created for each option that is associated with this section. Deleting the section causes all records for associated options to be terminated.

### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

## Column List

### Legend

Column	Data Type	P	M	F	DV
GROUP_KEY	int	X	X	X	
TENANT_KEY	int		X	X	
SECTIONNAME	nvarchar(255)	X	X		
KEYNAME	nvarchar(255)	X	X		
VALUE	nvarchar(255)				
END_TS	int		X		
CFGOBJECTID	int		X		
CFGOBJECTTYPE	tinyint		X		
CREATE_AUDIT_KEY	numeric(19)		X	X	
UPDATE_AUDIT_KEY	numeric(19)		X	X	
ACTIVE_FLAG	numeric(1)		X		
PRODUCER_BATCH_ID	numeric(19)				

### GROUP\_KEY

The primary key that is used to join this table to the GROUP\_ dimension.

### TENANT\_KEY

The surrogate key that is used to join this dimension to the TENANT dimension.

### SECTIONNAME

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases and the size of the nvarchar data type changed in multi-language databases)

The name of the configuration section on the Annex tab of the configuration object in which the specified option is located. This value equals the value of the GC\_ANNEX.SECTIONNAME IDB field for a respective Agent Group or DN Group record.

### KEYNAME

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases and the size of the nvarchar data type changed in multi-language databases)

The name of the configuration option that specifies the geographical location, business line, or organization structure and that is set on the Annex tab of the configuration object. This value equals

the value of the GC\_ANNEX.KEYNAME field in IDB for a respective Agent Group or DN Group record.

## VALUE

**Modified:** 8.5.014.34 (in Microsoft SQL Server, data type changed from varchar to nvarchar in single-language databases)

The value of the specified configuration option that is set on the Annex tab of the configuration object. This value equals the value of the GC\_ANNEX.VALUE field in IDB for a respective Agent Group or DN Group record.

## END\_TS

The UTC-equivalent value of the date and time at which the configuration was changed (for example, the option, section, or object was removed). This value equals the value of the GC\_ANNEX.DELETED field in IDB for a respective Agent Group or DN Group record.

## CFGOBJECTID

The DBID of the configuration object. This value equals the value of the GC\_ANNEX.CFGOBJECTID field in IDB for a respective Agent Group or DN Group record.

## CFGOBJECTTYPE

The type of the configuration object: Agent Group or DN Group. This value equals the value of the GC\_ANNEX.CFGOBJECTTYPE field in IDB for a respective Agent Group or DN Group record.

## CREATE\_AUDIT\_KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

## UPDATE\_AUDIT\_KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.

## ACTIVE\_FLAG

Indicates whether the specified configuration option is currently active: 0 = No, 1 = Yes.

## PRODUCER\_BATCH\_ID

**Introduced:** Release 8.5.015.19  
Reserved for internal use.

## Index List

CODE	U	C	Description
I_GROUP_ANNEX_END_TS			Improves access time, based on the End Timestamp.
I_GROUP_ANNEX	X		Improves access time, based on dimension values.

## Index I\_GROUP\_ANNEX\_END\_TS

Field	Sort	Comment
END_TS	Ascending	

## Index I\_GROUP\_ANNEX

Field	Sort	Comment
CFGOBJECTID	Ascending	
CFGOBJECTTYPE	Ascending	
KEYNAME	Ascending	
SECTIONNAME	Ascending	

## Subject Areas

No subject area information available.