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Genesys Engage cloud Reporting Guide

Table BOT_ATTRIBUTES

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Description

Introduced: 8.5.015.19. Supported only in certain Genesys Engage cloud and on-premises deployments.

In partitioned databases, this table is not partitioned.

This dimension table enables Session Detail Record (SDR) bot session facts to be described based on attributes of the bot invoked by the Designer application. Each row describes one bot resource.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		
CREATE_AUDIT_KEY	numeric(19)		X	X	
NAME	nvarchar(255)		X		NO_VALUE
TYPE	nvarchar(32)		X		NO_VALUE
OUTCOME	nvarchar(32)		X		NO_VALUE

Table BOT_ATTRIBUTES

Column	Data Type	P	M	F	DV
PROVIDER	nvarchar(255)		X		NO_VALUE

ID

The primary key of this table.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

NAME

The name of the bot, as defined for the bot resource in the Bot Registry in Designer.

TYPE

The type of bot, as defined for the bot resource in the Bot Registry. For example: Dialogflow.

OUTCOME

Indicates whether the bot session succeeded or failed.

PROVIDER

The bot service provider for the specified bot type. For example: Google.

Index List

CODE	U	C	Description
I_BOT_ATTRIBUTES	X		Ensures that the combinations of values that are stored in the dimension table are unique.

Index I_BOT_ATTRIBUTES

Field	Sort	Comment
NAME	Ascending	
TYPE	Ascending	
OUTCOME	Ascending	
PROVIDER	Ascending	

Subject Areas

No subject area information available.