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Genesys Engage cloud Reporting Guide

Dashboard and wallboard examples

Contents

- 1 Dashboard and wallboard examples
 - 1.1 Dashboard examples
 - 1.2 Wallboard example

Dashboard and wallboard examples

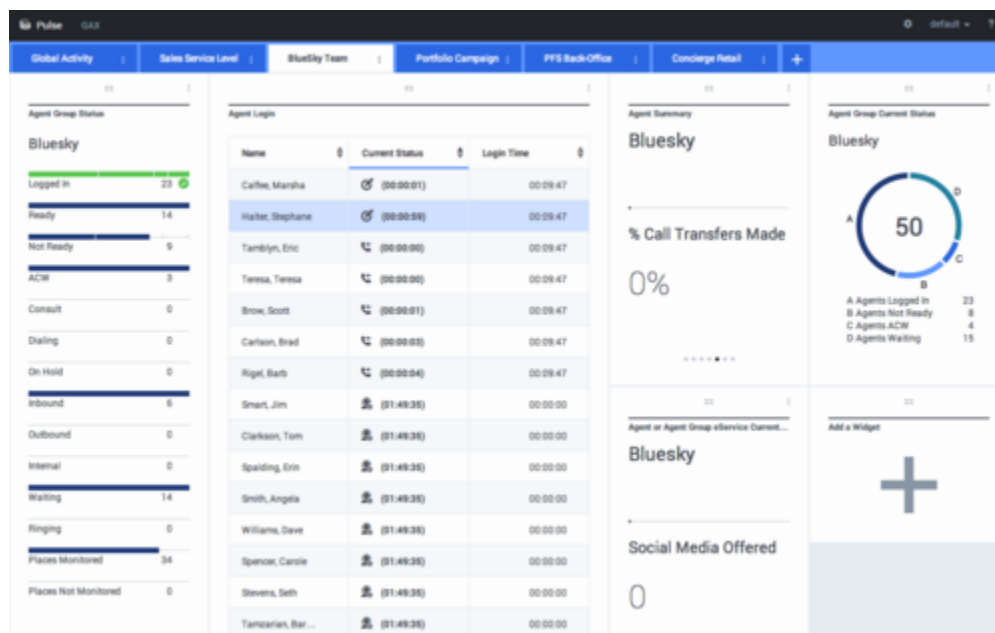
Important

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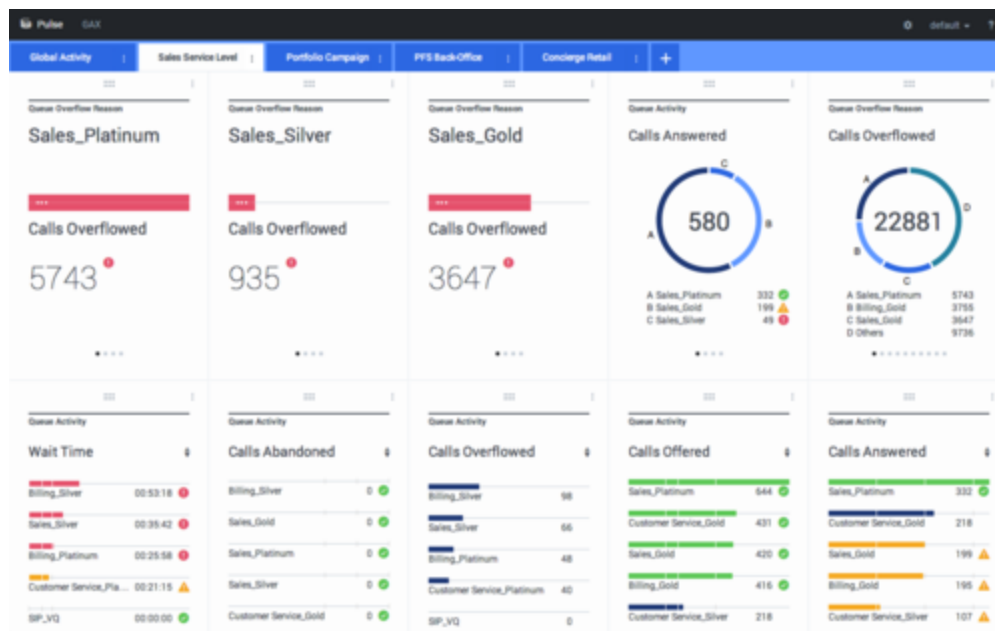
You can use the following examples to help you decide which real-time reports to display on your dashboard or wallboard.

Dashboard examples

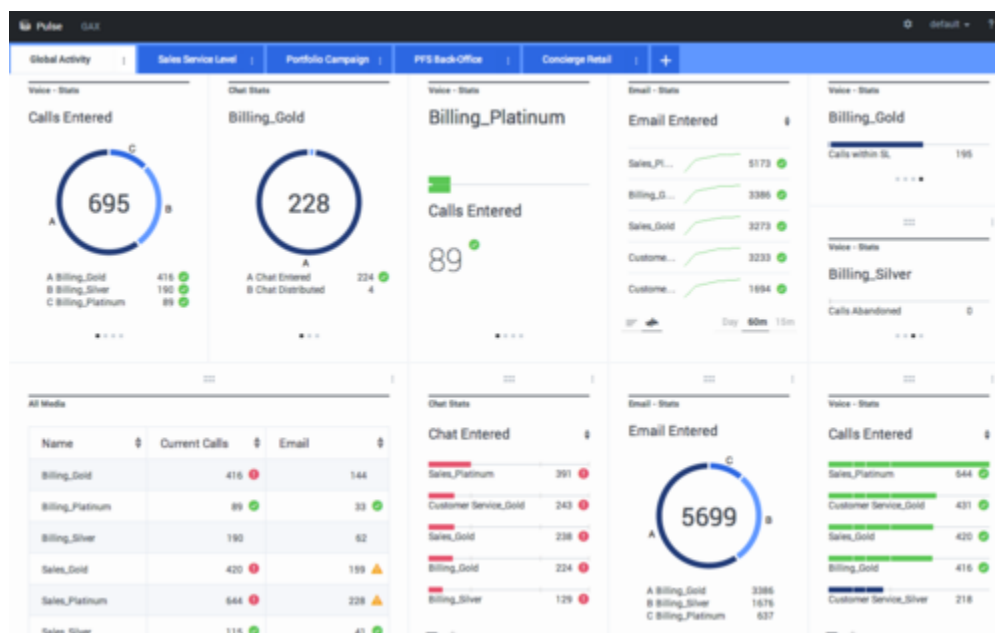
Sales team lead dashboard



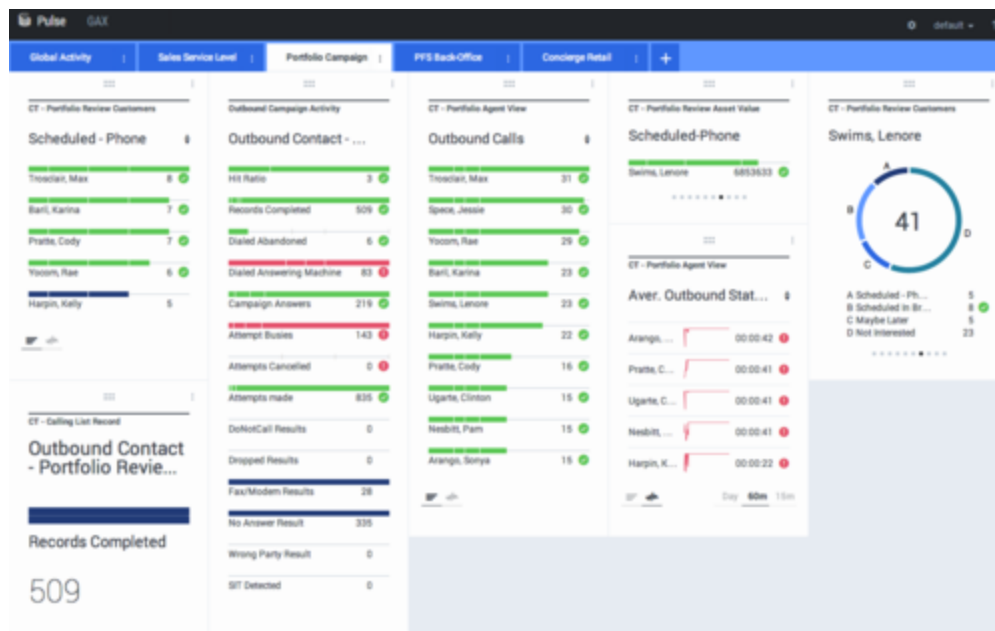
Sales service level dashboard for a supervisor



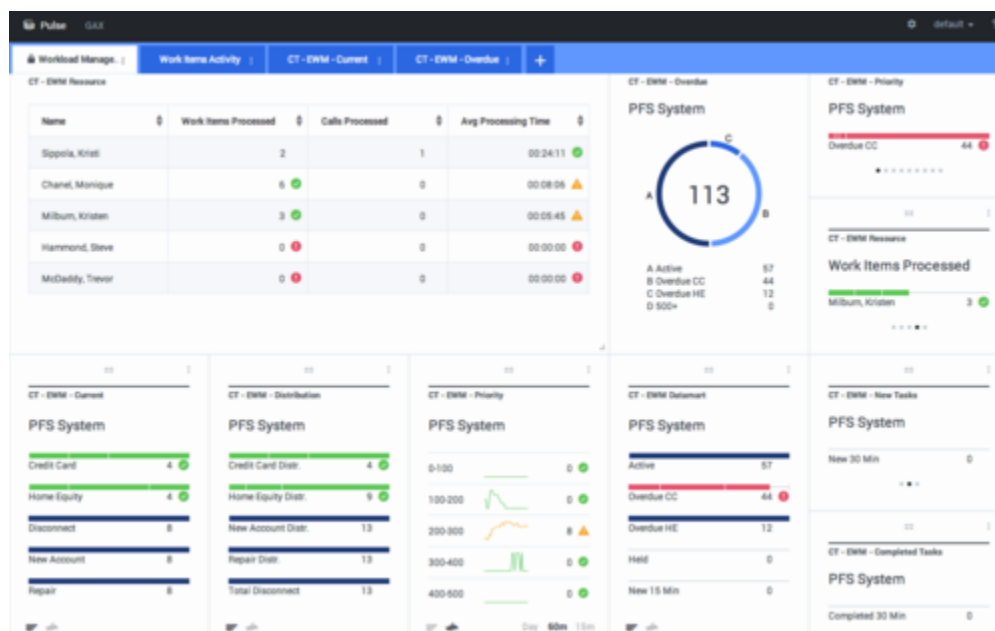
Multi-channel dashboard for a supervisor



Outbound campaign dashboard for a supervisor



Back-office dashboard for a supervisor



Wallboard example

Sales wallboard

