



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage cloud Release Note

Authentication Service

12/21/2025

Contents

- 1 Authentication Service
 - 1.1 November 2, 2020 (9.0.000.68)
 - 1.2 Known Issues
 - 1.3 Limitations

Authentication Service

Authentication Service provides **single sign-on** (SSO) for applications in Genesys Engage cloud.

 **Note:** Not all changes listed below may pertain to your deployment.

- [November 2, 2020 \(9.0.000.68\)](#)
- [Known Issues](#)
- [Limitations](#)

November 2, 2020 (9.0.000.68)

What's New

Localization support

- Authentication Service now supports the following languages: Brazilian, French, French Canadian, German, Japanese, Spanish, Korean, Italian, and Dutch.

SAML

- Authentication Service now supports SAML certificate rollover without service interruption.

Resolved Issues

- The "Remember Me" functionality on the login screen now preserves the agent's username and tenant when SameSite settings are enabled in agent browsers. (AUTH-274)

Known Issues

- There are currently no known issues.

Limitations

- There are currently no limitations.