

GENESYS[®]

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Engage Migration for Echopass Guide

Designer

5/5/2025

Designer

Important

To access this content:

- **Customers**: Log in to My Support and select *Documentation*.
- **Partners**: Log in to **Partner Portal** and select *Genesys Technical Docs*.
- **Employees**: Go to the internal access point.

You can use Genesys Designer to create Self Service or Assisted Service applications. Applications consist of blocks, which represent common tasks. Blocks are arranged to provide the flow and logic that determine how the application executes.

Click here to access this content (login required)