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Genesys Engage cloud Agent's Guide

Session Expiration

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Session Expiration

Important

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A WFM Web session expires if you have not used it for a certain amount of time. If your session expires, the Session Expired warning appears when you attempt to use WFM Web.

To start using WFM Web again:

1. Click **OK** in the warning dialog box.
The Login dialog box appears.
2. Enter your user name and password in the Login window that appears (just as you would to start using WFM Web).

If you are finished using WFM Web:

- Close your browser. If your session expires, you are automatically logged off.