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Genesys Engage cloud Workforce Management 8.5.1 Guide

Staffing Build Results View

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Staffing Build Results View

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

If you selected the **Compare Results with Previous** check box on the first screen of the **Scenario Staffing Build Wizard**, the **Scenario Staffing Build Results** view opens after you click **Finish** to complete the wizard.

The graph shows the new calculated staffing compared to the original calculated staffing.

- Where the new calculated staffing results in an increased number of agents, the graph shows the area in red.
- Where the new calculated staffing results in a decreased number of agents, the graph shows the area in green.

Click **Save** to keep the new calculated staffing in your scenario, or **Discard** to return to the original calculated staffing values.