

# **GENESYS**

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## Genesys Engage cloud Workforce Management 8.5.1 Guide

NSSW: Select Forecast Scenario

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#### **Important**

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In the **New Schedule Scenario Wizard** (NSSW), select a forecast scenario from the list, to specify that the next schedule build will be based upon it.

This list is not editable, and it contains the following columns for each forecast scenario that is listed: **Name**, **Start Date**, **End Date**, **Owner**, **Shared**, and **Comments**.

#### **Important**

You can also reach this dialog box by clicking the button that appears next to the **Forecast** field in the **Schedule Scenarios** view. In this case, the first choice in the list is MASTER, to specify that the schedule will be built based upon the published **Master Forecast**.