

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

IMW: Select Shift Screen

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

To fill in the **Select Shift** screen in the **Insert Multiple Wizard** (IMW):

- 1. Select the **shift** that you want to insert.
- 2. If the selected shift ends on the day after it begins, select **Next Day** next to the **End Time** text box.
- 3. Select the **Automatically Insert Meals and Breaks** check box to enable that function.
- 4. Click **Next** to open the **Select Activity Set** screen.