

GENESYS

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Genesys Engage cloud Workforce Management 8.5.1 Guide

Colors

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Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to Workforce Management in Genesys Engage cloud.

Within the **Configuration** module, Supervisors can use the **Colors** view to configure the colors that WFM uses in the Supervisor **Schedule** views.

- You can configure default values for these schedule items: Work, Days Off, Meals, Breaks, Activity Sets, Exceptions, Time Off, and Marked Time.
- You can configure specific colors, by site, for: **Activity Set** types, **Exception** types, **Time Off** types, **Marked Time** types.

For details about how to configure, see the Colors Tool topic.

Security Permissions

To configure colors, you must have the **Configuration > Colors in Schedule** security permission, which is assigned in WFM Web. See Configuration Role Privileges.