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Genesys Engage cloud Workforce Management 8.5.1 Guide

Calendar Role Privileges

12/19/2025

Calendar Role Privileges

Important

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The role privileges under **Calendar** provide the following user access:

- **Read**—Controls user access to view all panes in the **Calendar** module. If unchecked, all other privileges under the **Calendar** are also unchecked.
- **Add/Edit/Delete**—Controls user access to view, add, and edit agent preferences and exceptions in the **Calendar** module.
- **Prefer/Grant/Decline**—Controls user access to grant or decline agent preferences in the **Calendar** module.
- **Edit Time-Off Limits**—Controls user access to edit time-off limits in the **Calendar** module.