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Genesys Engage cloud Workforce Management 8.5.1 Guide

[Choose Agents](#)

Choose Agents

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

By default, the business unit, sites, teams, and agents that were selected in the **Objects** pane when you clicked the [Add Calendar Items](#) button are displayed and selected.

1. Change the selections, if necessary.
2. Click **Next** to continue.

Tip

If you select objects from more than one site, the **Choose Calendar Item** page displays a limited list of calendar item types: **Availability**, **Day Off**, **Time Off**, **Exceptions**, and **Working Hours**.

See also: [Add \(or Edit\) Calendar Items Wizard](#).