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# Genesys Engage cloud Workforce Management 8.5.1 Guide

Configuration Role Privileges

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# Configuration Role Privileges

## Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

The role privileges under **Configuration** provide the following user access:

Many privileges under **Configuration** are Web for Supervisors views in the **Configuration** module (Read, Add/Edit, Access Backend Configuration, and Skills settings are not). Select the check box next to each item to give the selected user access to configure:

- **Roles/Users**
- **Organization**
  - **Read**—Controls user access to view all panes within the **Organization** module. If unchecked, all other privileges under Organization are also unchecked.
  - **Add/Edit/Delete**—Controls whether this user can add/edit/delete items in all views and panes within the **Organization** module.
  - **Access Backend Configuration**—Controls configuration access to certain panes in the **Configuration** module. If this right is not assigned to the user these panes are not visible:
    - The **Configuration** pane in **Organization > Business Units** and **Organization > Sites** views.
    - The **Statistics** pane in **Activities** and **Multi-Site Activities** views.
  - **Skills**—Controls user access to skills configuration in the **Organization > Business Units** view.
  - **Time Zones**—Controls user access to time zones configuration in the **Organization** view.
- **Schedule State Groups**—Controls whether this user has access to the **Schedule State Groups** view in the **Configuration** module of WFM Web for Supervisors. Users with this permission can modify the configuration of these groups.
- **Notifications**—Controls whether this user has access to the **Notifications** view in the **Configuration** module of WFM Web for Supervisors. Users with this permission can modify the configuration of e-mail notifications.
- **Colors in Schedule**—Controls user access to custom colors configuration for elements in the schedule.
- **Shared Transport**—Controls user access to shared transport functionality (enabled by default). Clear this check box to disable.
- **Time-off Bidding Periods**—Enables user access to the **Time-Off Bidding Periods** view.

- **Activities**—Controls access to the **Activities** and **Multi-Site Activities** views.