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Genesys Engage cloud Workforce Management 8.5.1 Guide

Configuration Module

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Configuration Module

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

Within the **Configuration** module you can access the following views, in which you can configure various WFM objects and functionality:

- [Notifications](#)
- [Colors](#)
- [Shared Transport](#)
- [Agents](#)
- [Organization](#)
- [Time-Off Bidding Periods](#)
- [Schedule State Groups](#)
- [Activities](#)
- [Users](#)
- [Roles](#)