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Genesys Engage cloud Workforce Management 8.5.1 Guide

Organization

12/19/2025

Organization

Important

This content may not be the latest Genesys Engage cloud content. To find the latest content, go to [Workforce Management in Genesys Engage cloud](#).

You must have security rights to the **Configuration > Organization** module to view it.

In this module, you can configure the following objects:

- [Business Units](#)
- [Sites](#)
- Time Zones

In the **Organization > Business Units** view, you can associate the following objects with a business unit:

- [Sites](#)
- [Skills](#)

In the **Organization > Sites** view, you can associate the following objects with a site:

- [Teams](#)
- [Agents](#)